

31. DIRECT-INWARD-DIALING (DID) SERVICE

## 31.1 General

- a. DID service permits calls incoming to a PBX system, Telephone Answering Service, or other Customer Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in Sections 2.1 and 3 of this Tariff.
- b. The rates specified herein are in addition to the rates shown elsewhere in the Tariff for the services with which this offering is associated (e.g. central office PBX trunks, access lines, etc.)
- c. DID service is optionally available with Identified Outward Dialing (IOD) service and includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID trunks will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.
- d. The service must be provided on all lines in a trunk group arranged for inward service. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.
- e. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in 31.2 are applicable for each unused block of telephone numbers. The Company does not guarantee to provide DID numbers arranged in a consecutive manner.
- f. When equipment or service of a special type of arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.
- g. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this Tariff.
- h. The Company shall not be responsible to the customer or authorized user for changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

SEP 26 1994

PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

BY: Jordan C. Neel  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 27, 1994  
Laura Hager  
Staff Manager - Rates & Tariffs  
P.O. Box 625  
Matthews, NC 28106

EFFECTIVE: September 26, 1994  
ISSUED BY THE AUTHORITY OF P.S.C.  
Order No:  
Date of Order:

31. DIRECT-INWARD-DIALING (DID) SERVICE (continued)

## 31.1 General (continued)

- i. Directory listings will be provided in accordance with the regulations of Section 32 of this Tariff for PBX trunks. DID numbers furnished herein are not entitled to directory listings without charge. Where clients of a subscriber to DID service have no local exchange service but want to list one of these numbers, "Extra Listing Charges" in Section 32 of this Tariff, will be applicable.
- j. All switching systems providing this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
  1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
- k. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
- l. In addition to the rates and charges specified in 31.2, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.
- m. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment.
  1. The customer must maintain at least the same level of DID service requirements.
  2. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
  3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
  4. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.

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EFFECTIVE

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FOR THE PUBLIC SERVICE COMMISSIONISSUED: August 27, 1994  
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P.O. Box 625  
Matthews, NC 28106EFFECTIVE: September 26, 1994  
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31. DIRECT-INWARD-DIALING (DID) SERVICE (continued)

## 31.2 Rates and Charges

## a. Central Office Components

## 1. Direct-Inward Dialing (DID) Service\*

	<u>Installation Charge</u>	<u>ASOC</u>	<u>Monthly Rate</u>	<u>ASOC</u>
a. Establish trunk group and provide first group of 20 DID numbers	\$915.00	DID5	\$4.00	DID7
b. Each additional group of 20 DID numbers	15.00	DID6	4.00	DID8
c. DID Trunk Termination, each **	90.00	DID1	40.00	DIDG

\*The following rates and charges also apply to blocks of reserved telephone numbers.

\*\*In addition to the rates and charges for the DID Trunk Termination, rates and charges for Flat Rate Inward PBX Trunks as specified in Section 25.1.B of this Tariff apply as appropriate.

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SECTION 9 (1)

BY: Jordan C. Neel  
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EFFECTIVE: September 26, 1994  
ISSUED BY THE AUTHORITY OF P.S.C.  
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## 32. DIRECTORY LISTINGS

## 32.1 General Regulations

Directory listing regulations apply only to listings that appear in the alphabetical section of the telephone directory containing the regular alphabetical list of names of customers and joint users.

One (1) listing is furnished without charge to each customer or joint user service subscriber in conformity to the Telephone Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Telephone Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

The length of any listing is normally limited to one line by the use of abbreviations when the clearness of the listing and the identification of the customer are not impaired thereby. When more than one line is required to properly list the customer, no additional charge is made.

The Telephone Company, in accepting listings as prescribed by subscribers or prospective subscribers, will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.

The Telephone Company will refuse to list in the alphabetical section of the telephone directory, any listing which does not constitute a legally authorized and adopted name; and/or, any name which is likely to mislead or deceive the public as to the identity of the customer; or which is inserted for advertising purposes; or which is more elaborate than is reasonably necessary to identify the customer. The Telephone Company will withdraw any listing which is found to violate the above rule.

When a customer contracts for more than one individual line of the same class of service and at the same location, consecutive telephone numbers may be assigned to such lines; and in such cases, only one listing is provided without charge.

Upon written request, (Service Order), a customer's listing may be omitted from both the telephone directory and the Telephone Company's information records. Connections with such non-published stations may be completed only when requested by telephone number, or in case of extreme emergency when such emergency is stated by the calling party. A charge of \$3.50 per month applies for each non-published number.

(I)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 01 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephen D. Bell  
SECRETARY OF THE COMMISSION

ISSUED: August 31, 2001

EFFECTIVE: October 1, 2001

ISSUED BY: Vice President - State Government Affairs  
Little Rock, Arkansas

ISSUED BY AUTHORITY OF P.S.C.  
Order No.:  
Date of Order:

## 32. DIRECTORY LISTINGS (Continued)

## 32.1 General Regulations (Continued)

The following criteria apply in regard to the release of non-published numbers to any E-911 provider. (N)

1. Current non-published customers who have not been advised shall be given 30 days from the effective date of the tariff filing to request that the utility delete their number from any E911 services that may be offered. If after 30 days the customer has not responded, their numbers will be furnished to any present or future E911 providers.

2. All new customers who apply for a non-published number after the effective date of the tariff shall be advised at the time of request for service that, if and when the utility offers E911 services, their numbers will be furnished to the E911 provider.

Only those customers with currently non-published numbers or those that apply before the effective date of the tariff will be given an option of having their numbers withheld from any E911 provider. (N)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 2 1991

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Steve Mowery  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: April 2, 1991

ISSUED BY:

Steve Mowery  
Steve Mowery  
Staff Manager - Regulatory Affairs  
Little Rock, AR 72203

TARIF61/84

EFFECTIVE: May 2, 1991

ISSUED BY THE AUTHORITY OF P.S.C.  
Order No:  
Date of Order:

## 32. DIRECTORY LISTINGS (Continued)

## 32.1 General Regulations (Continued)

Upon written request (Service Order), a customer's listing may be omitted from the telephone directory but included in the Telephone Company's information records. A charge of \$1.82 per month applies to this semiprivate published number. (I)

## 32.2 Primary Business Listings

A listing must be the name of the individual, partnership, corporation, firm, association, institution, etc., to whom service is furnished; or the name of a member, officer, employee, or representative thereof; or the name of another business house which the customer represents, controls, or owns. Listings other than those specified herein are available only in connection with Joint User Service.

The listing of a service, commodity, or trade name is not permitted except when such service, commodity, or trade name is the lawful name under which the customer's business is carried on.

When a customer is engaged in more than one line of business, only the business by which he is best known will be included in the business designation. Other lines of business of the same customer will be listed as Extra Listing Business.

Double name listings or the use of titles as "Pres.," "Vice-Pres.," "Mgr.," etc. are not permitted - for example: "Garfield Table Supply Co., Walburg Jones, Manager, 342-5388."

Listings of telephones in churches will not include in the same listing, the name of the church and also that of its pastor or of organizations or societies associated therewith.

A caption listing, for example: "Wood Products Corp." under which is indented Legal Dept., Pulpwood Div., Manager Ofc., each with a telephone number, is provided only if necessary for the efficient use of the service; no additional charge is made for the caption listing. The caption must be an essential part of the listings which follow. The names of individuals are permitted under the caption without charge but if shown in their proper alphabetical sequence in directory, will have additional charge.

Customers having telephone service at business rates at their residence address may be given "ofc. & res." as a designation.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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OCT 01 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bue  
SECRETARY OF THE COMMISSION

ISSUED: August 31, 2001

EFFECTIVE: October 1, 2001

ISSUED BY: Vice President - State Government Affairs  
Little Rock, Arkansas

ISSUED BY THE AUTHORITY OF P.S.C.  
Order No.:  
Date of Order:

## 32. DIRECTORY LISTINGS (Continued)

## 32.3 Primary Residence Listings

A primary residence listing must be in the name of the customer to whom service is furnished or a member of the customer's household.

The listing of a telephone in the residence of a professional person such as a physician, dentist, veterinary, surgeon, osteopathic physician, doctor of divinity, etc., may include his professional degree provided, however, that the listing of only an individual name is desired.

The listing of a telephone in the residence of a nurse may include the word "nurse."

The listing of a telephone in a clergyman's residence may include a standard abbreviation such as "Rev." or "Msgr." following the clergyman's name, except that when the listing includes a professional degree, such as "DD," the abbreviation above is not shown. Only nationally standard abbreviations shall be accepted in the above listings.

## 32.4 Private Branch Exchange Primary Listings

Primary Private Branch Exchange Listings shall conform to the regulations for directory listings respectively. When two or more main station lines or PBX trunk lines are consecutively operated, only the first number of the group is listed without charge.

## 32.5 Extra Listings

Additional listings, for which a charge is made, are designated extra listings, and are furnished subject to directory listing regulations at the following rates:

Business Listing, each	\$1.80 per month
Residence Listing, each	\$1.20 per month

(I)  
(I)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

ISSUED: August 31, 2001

EFFECTIVE: October 1, 2001

ISSUED BY: Vice President - State Government Affairs  
Little Rock, Arkansas

ISSUED BY THE AUTHORITY OF P.S.C.  
Order No.:  
Date of Order:

## 32. DIRECTORY LISTINGS (Continued)

## 32.5 Extra Listings (Continued)

Cross reference listings are available as extra listings when both the main and cross reference listings appear in the same alphabetical list, provided the cross reference listings is an aid in rendering telephone service and not designed for advertising purposes. As an aid to the service, cross reference listings may be provided without charge in connection with the service of Federal, State or municipal governmental agencies.

Listing charges date from the day the information records are posted; at the option of the customer, information records are posted at the time the order is completed, or at the time the listing appears in the directory. Charges for extra listings are discontinued upon termination of the main contract for service.

Customers whose names are currently spelled in more than one way may arrange for extra listings of the name as misspelled when such listings will aid the directory service.

Extra listings must bear the same address and telephone number as the main station. An exception may be made in the case of outside stations of a Private Branch Exchange system and outside extension stations where the address is that of the premises in which such stations are located; and in the cases of branch offices which are furnished telephone service under separate contracts but are listed under the main listing of the concerns, listings may include the address and telephone number of each branch office.

## 32.6 Alternate Listings

Professional customers with residence service may obtain additional listings which refer calling parties to certain other telephone numbers at night and on Sundays and holidays, or in case no answer is received on calling the customer's regular telephone number.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1988

PURSUANT TO OUR ORDER 5:011,  
SECTION 9 (1)

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

Will Staggs

TARIF61/84 Vice President-Accounting & Finance  
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.  
Order No:  
Date of Order:



## 32. DIRECTORY LISTINGS (Continued)

## 32.6 Alternate Listings (Continued)

The telephone number used in an alternate call number listing may be that of a business telephone, Private Branch Exchange trunk, or of a residence telephone providing that satisfactory arrangements have been made for the handling of calls received for the customer having the main listing. In those cases where the alternate call number listing is to be that of a business or residence telephone of another customer, the listing will be furnished only on a written statement of approval from the customer whose telephone number will be the alternate call number.

A monthly rate applies for each alternate call number listing:

	<u>Rate</u>
Alternate to Business Listing	\$1.80
Alternate to Residence Listing	\$1.80

(I)  
(I)

## 32.7 Foreign Listings

Foreign Listings are directory listings in the alphabetical list of an exchange other than the exchange in which listed service is furnished.

The regular foreign listing rate applicable in the exchange in which the listing appears, applies to each foreign listing.

The following rates apply to foreign listings listed in the Telephone Company's alphabetical section of the directory.

	<u>Rate</u>
Foreign Listing, Residence	\$1.50
Foreign Listing, Business	\$3.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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SECTION 9 (1)

BY: Stephan D. Bue  
SECRETARY OF THE COMMISSION  
EFFECTIVE: October 1, 2001

ISSUED: August 31, 2001

ISSUED BY: Vice President - State Government Affairs  
Little Rock, Arkansas

ISSUED BY THE AUTHORITY OF P.S.C.  
Order No.:  
Date of Order:

33. LOCAL DIRECTORY ASSISTANCE SERVICE

33.1 General

- A. Local Directory Assistance Service is desirable to assist all local exchange subscribers to obtain the telephone numbers of other local exchange subscribers from an operator when the numbers cannot be obtained from the published directory.

33.2 Rates

- A. There is a charge of \$0.95 to each subscriber for each call requesting Local (1-411) assistance, except as noted below. (Maximum of two requested telephone numbers per call.) (I)
- B. Charges for Local Directory Assistance Service (1-411) are not applicable to calls received from hotel or motel guest rooms.
- C. Charges for Local Directory Assistance Service (1-411) are not applicable from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
- D. Charges for Local Directory Assistance Service (1-411) are not applicable to calls placed from a hospital which has as its principal undertaking the in-patient medical or surgical care of the sick or disabled.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

ISSUED: October 1, 2001  
ISSUED BY: Vice President/State Government Affairs  
Little Rock, Arkansas

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## 34. ENTERPRISE SERVICE

## 34.1 General Regulations

Enterprise service is available to Company subscribers with the service number published as an Enterprise number. All Enterprise service calls are established to be handled as toll calls. By placing an Enterprise number, the calling party is, in effect, placing a collect call to the party who has subscribed to the Enterprise service. The toll operator handling the call will place the call on a preauthorized collect basis.

Enterprise service is offered to all Company subscribers.

The rates shown below are in addition to the normal monthly recurring access line charges.

## 34.2 Rates

A monthly rate of \$3.00 shall apply to Enterprise service when the service is established, billed, and administered by the Company. Toll charges will be billed to the Enterprise subscriber monthly also.

PUBLIC SERVICE COMMISSION  
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PURSUANT TO 307 KAR 5:011,  
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BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

Will Staggs

TARIF61/87 Vice President-Accounting & Finance  
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.  
Order No:

Date of Order:

ALLTEL KENTUCKY, INC.

For ALL EXCHANGES

P.S.C. No. 2

SECTION 35

3rd Revised SHEET 1

Cancels 2nd Revised SHEET 1

35. INSTALLMENT PAYMENTS

(T)

(N)

Service may be established in advance of payment of connection charges. At the customer's option, installation service and connection charges and deposits may be paid in up to four monthly installments meeting or exceeding the minimum monthly payment shown below. If installment billing is requested on additional installation and service charges while a balance is due, the additional amounts will be treated as a separate installment billing arrangement.

Installment Billing Service Fee

An installment billing service fee is applicable to installment billing arrangements established for regulated services purchased from this tariff by residential and business customers.

- (A) The fee applies for each installment arrangement billed.
- (B) Multiple installment billing service fees may be billed if the customer has multiple installment billing arrangements in effect.
- (C) The fee will not apply to Lifeline/Link-Up customers.

Rates and Charges

(A) Per month minimum installment payments

Residence	\$5.00
Business	\$5.00

(B) Installment Billing Service Fee

	Monthly Rate
Residence	\$2.00
Business	\$2.00

(N)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 03 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

ISSUED: July 3, 2001  
ISSUED BY: VICE PRESIDENT – STATE GOVERNMENT AFFAIRS  
LITTLE ROCK, ARKANSAS

EFFECTIVE: August 3, 2001  
ISSUED BY AUTHORITY OF P.S.C.  
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ALLTEL KENTUCKY, INC.

For ALL EXCHANGES  
P.S.C. No. 2

SECTION 36  
4th Revised SHEET 1  
Cancels 3rd Revised SHEET 1

35. RESERVED FOR FUTURE USE

(T)  
(D)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Phyllis Lammie  
DIRECTOR, RATES & RESEARCH DIV.

(D)

ISSUED: January 15, 1997

EFFECTIVE: April 15, 1997

ISSUED BY: President - ALLTEL Kentucky, Inc.  
Shepherdsville, KY

ISSUED BY AUTHORITY OF P.S.C.  
Order No.:  
Date of Order:

ALLTEL KENTUCKY, INC.

For ALL EXCHANGES  
P.S.C. No. 2

SECTION 36  
5th Revised SHEET 2  
Cancels 4th Revised SHEET 2

35. RESERVED FOR FUTURE USE

(T)

(D)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

(D)

APR 15 1997

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SECTION 9 (1)

BY: Phillip L. Lewis  
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ISSUED: January 15, 1997

EFFECTIVE: April 15, 1997

ISSUED BY: President - ALLTEL Kentucky, Inc.  
Shepherdsville, KY

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Order No.:  
Date of Order:

## 37. FOREIGN EXCHANGE SERVICE

## 37.1 Foreign Exchange Service - Regular

## A. General Regulations

Foreign Exchange Service is service furnished to a customer to an exchange other than one from which he would normally be served.

The term "Normal Exchange" referred to in this tariff is defined as the exchange in the certificated area in which the customer is situated and from which service is received at his request.

The term "Foreign Exchange" referred to in this tariff is any exchange outside of the certificated area in which the customer is situated and from which service is received at his request.

When the foreign exchange from which service is requested has more than one exchange and/or central office in its local calling area, the Telephone Company shall determine from which of the exchanges and central offices service will be furnished. If an applicant desires operation from a different central office and facilities are available, foreign central office or foreign exchange mileage charges will apply for the channel required between the principal central office and the central office from which the applicant desires to be served.

NOTE: When two or more companies are involved in furnishing the service, such determination may be made only with the consent of the Telephone Company which operates the exchange from which the service will be furnished.

## B. Conditions

Foreign Exchange Service is not in accord with the general plan of providing local exchange flat rate service, and such service is provided subject to the availability of suitable facilities and on the condition that it will not materially affect adversely the revenues of this company.

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OF KENTUCKY  
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BY: *[Signature]*  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

*W. Staggs*  
Will Staggs

TARIF61/90 Vice President-Accounting & Finance  
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.  
Order No:

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## 37. FOREIGN EXCHANGE SERVICE (Continued)

## 37.1 Foreign Exchange Service - Regular (Continued)

## B. Conditions (Continued)

Foreign Exchange Service, when provided, will be furnished in accordance with such methods as are best suited to meet plant and operating requirements.

Foreign Exchange Service will not be provided when undue expense is involved as determined by the Telephone Company (even though a part of the expense is borne by the customer), nor when impairment of the service furnished to the general public may result, nor when facilities are not readily available.

If special operating expenses are incurred in order to provide Foreign Exchange Service, an additional monthly charge, over and above the charges specified in this tariff, may be made to cover all such expenses.

Foreign Exchange Service will be furnished only on condition that the applicant be, and continue as, a subscriber to the same class of primary exchange service in the normal exchange at the same location where the Foreign Exchange Service is proposed to be installed.

If a Foreign Exchange customer who is required to also continue a service of the normal exchange has, or causes, his normal exchange service to be discontinued, the normal exchange shall serve written notice on such foreign exchange customer that Foreign Exchange Service will be discontinued five days thereafter; and upon receipt of a discontinue order from the normal exchange, the foreign exchange shall discontinue service to the foreign exchange customer upon the date specified in the discontinue order.

No class of Foreign Exchange Service may be rendered to a customer located within the normal exchange area which is not also offered by the normal exchange, except as may be mutually agreed to by management.

All negotiations with a prospective customer for Foreign Exchange Service shall be carried on through the business office.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY

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BY: *[Signature]*  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

*W. Staggs*  
Will Staggs

TARIF61/91 Vice President-Accounting & Finance  
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.

Order No:

Date of Order:



37. FOREIGN EXCHANGE SERVICE (Continued)

37.1 Foreign Exchange Service - Regular (Continued)

B. Conditions (Continued)

Foreign Exchange Service is not available in connection with off-premise extension service. (D)

It is not the purpose in quoting a rate for Foreign Exchange Service to make toll service available at a rate lower than the standard toll rates; but solely to meet conditions permitting a special service need.

Foreign Exchange Service customers are subject to the general rules, rates and regulations applying to service in the foreign exchange from which service is provided. However; for billing and collecting purposes, the Foreign Exchange service is considered the customer of the exchange from which he normally would receive service.

When a private branch exchange or wiring plan system is connected by trunks to central offices in both the normal and foreign exchange area the rates for switchboard and stations are the rates applicable in the exchange area in which the customer is located.

If any Foreign Exchange Service customer, who also is a customer of the normal exchange, is found to be transferring, relaying or transmitting messages for other parties, such customer shall be informed that the practice is a violation of the rules and conditions under which Foreign Exchange Service is provided and that the violation or violations must be discontinued forthwith. If after such warning the Foreign Exchange customer continues the violation or violations, notice will be served in writing to the Foreign Exchange customer that the Foreign Exchange Service will be disconnected five days thereafter. Upon receipt of a disconnect order; the Foreign Exchange Service shall be discontinued upon the date specified in the disconnect order.

Detached off-premise extensions are not offered with the Foreign Exchange Service. Any existing detached off-premise extensions will be grandfathered.

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OF KENTUCKY  
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BY: Phyllis Lamm  
DIRECTOR, RATES & RESEARCH DIV.

ISSUED: January 15, 1997

EFFECTIVE: April 15, 1997

ISSUED BY: President - ALLTEL Kentucky, Inc.  
Shepherdsville, KY

ISSUED BY AUTHORITY OF P.S.C.  
Order No.:  
Date of Order:

## 37. FOREIGN EXCHANGE SERVICE (Continued)

## 37.1 Foreign Exchange Service - Regular (Continued)

## B. Rates

Rates for Foreign Exchange Service provided from a contiguous or adjacent exchange by means of exchange facilities. (All distances measured air-line.)

Each mile or fraction thereof,  
airline mile between the Cental  
Office of the Normal Exchange  
and the Central Office of the  
Foreign Exchange

B-1, PBX Trunk,  
NARS, Key System (N)  
Mo. Recurring

\$8.00

Mileage from the Normal Exchange  
to customers premise are the  
Zone rates applicable in the ex-  
change area in which the customer  
is situated. See Section 25

## 37.2 Foreign Exchange Service - Special

## A. General

Special Foreign Exchange Service is exchange service furnished a customer to an exchange outside Kentucky, other than the one to which the customer would normally have service.

## B. Conditions

Special Foreign Exchange Service is not in accord with the general plan of furnishing telephone service, and such service is provided subject to the availability of suitable facilities. Special Foreign Exchange Service will be furnished in accordance with such methods as are best suited to meet plant and operating requirements.

Special Foreign Exchange Service will not be provided when undue expense is involved as determined by the Telephone Company (even though a part of the expense is borne by the customer), nor when impairment of the service furnished to the general public may result, nor when facilities are not readily available.

PUBLIC SERVICE COMMISSION  
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FEB 8 1994

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Sharon Della  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: January 8, 1994

ISSUED BY: Jan Teensma  
President - Alltel Kentucky, Inc.  
Shepherdsville, KY 40165

EFFECTIVE: February 8, 1994

ISSUED BY THE AUTHORITY OF P.S.C.  
Order No:  
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## 37. FOREIGN EXCHANGE SERVICE (Continued)

## 37.2 Foreign Exchange Service - Special (Continued)

## B. Conditions (Continued)

If special operating expenses are incurred in order to provide Special Foreign Exchange Service, an additional monthly charge may be made to cover all such expenses.

If extraordinary cost are incurred to provide Special Foreign Exchange Service, an additional monthly charge, over and above the monthly charge specified in this tariff, may apply to cover all such expense.

Special Foreign Exchange Service may be furnished only on conditions that the applicant be, and continued as, a subscriber to the same class of primary exchange service in the normal exchange at the same location where the Special Foreign Exchange Service is proposed to be installed.

The liability of the telephone company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs. Such proportionate charges for each day for which an allowance is to be made shall be computed as one-thirtieth (1/30) of the total charges for service for the month in which interruption occurs. If, in the case of such interruption, service is to be restored on or before, the day after said interruption is reported to or detected by the Telephone Company, no allowance shall be made. No allowance shall be made and the Telephone Company shall not be liable in any amount for damages caused by the negligence of the customer of equipment connected to the Telephone Company's facilities.

A minimum cash deposit to secure payment of service in an amount not to exceed two-twelfths, (2/12) of the estimated annual bill shall be required of each customer making application for Special Foreign Exchange Service.

JAN 01 1988

PURSUANT TO OUR ORDER 5:011,  
SECTION 9 (1)BY: *Sharon A. Lee*  
PUBLIC SERVICE COMMISSION MANAGER  
EFFECTIVE: January 1, 1988

ISSUED: December 17, 1987

ISSUED BY: *W. Staggs*  
Will Staggs  
TARIF61/94 Vice President-Accounting & Finance  
Little Rock, AR 72203

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Order No:  
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## 37. FOREIGN EXCHANGE SERVICE (Continued)

## 37.2 Foreign Exchange Service - Special (Continued)

## C. Rates

Special Foreign Exchange Service furnished to an Exchange outside Kentucky.

Rate for local loop within  
base rate area

Per Month

\$14.25

Outside base rate area

14.25 Plus applicable mileage  
or zone charges

PUBLIC SERVICE COMMISSION  
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BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY:

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Will Staggs

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Little Rock, AR 72203

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Order No:

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38. MESSAGE TOLL SERVICE

38.1 Reserved For Future Use

(T)

(D)

(D)

38.2 Access Services

ALLTEL Kentucky, Inc. is an issuing carrier of and concurs in Kentucky Public Service Commission Tariff 3, Access Services Tariff, Filed by ALLTEL Kentucky, Inc. with the Kentucky Service Commission for intrastate access services. This concurrence includes the rules and regulations governing each service, as well as the rates, including all amendments, revisions or successive issues of such tariffs, and ALLTEL Kentucky, Inc. makes itself a party to such rates, charges rules and regulations until this concurrence is revoked or canceled by either company. Subject to the jurisdiction of this Kentucky Public Service Commission, ALLTEL Kentucky, Inc. expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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JUL 22 2002

PURSUANT TO 807 KAR 5:011.  
SECTION 9 (1)

BY Stephen D. Bell  
SECRETARY OF THE COMMISSION  
Effective: July 22, 2002

Issued: June 21, 2002

Issued By: Vice President – State Government Affairs  
Little Rock, Arkansas

Issued By Authority Of P.S.C.  
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## 39. WIDE AREA TELEPHONE SERVICE (WATS)

The term "WATS" denotes the furnishing of facilities where available, for dial type telecommunications between a WATS access line and points within the State of Kentucky. A WATS Access Line is the facility from the customer's premise to a Telephone Company Central Office designed to switch WATS calls.

Upon request, the Telephone Company will provide WATS where facilities for the access line are not available, construction charges will apply as described in Section 11. of this tariff.

For WATS access lines terminated outside the Base Rate Area of an exchange but within the exchange, the one party mileage rate will apply as set forth in Section 28.1 of this tariff.

WATS access line extensions will be provided for under the same rules, regulations and rates as business extensions.

The customer may be required to pay one month's service in advance upon application for WATS.

Unless otherwise stated, the Telephone Company concurs with the Rules, Regulation and rates for Intrastate WATS filed by the local "Bell" serving company and approved by the Kentucky Public Service Commission.

Interstate WATS will be provided according to the terms as set forth in the approved F.C.C. Tariff 259.

PUBLIC SERVICE COMMISSION  
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BY: *[Signature]*  
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY:

*W. Staggs*  
Will Staggs

TARIF61/97 Vice President-Accounting & Finance  
Little Rock, AR 72203

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40. MISCELLANEOUS SERVICE

40.1 Telemetering Service

40.1.1. General

Telemetering Service will be provided in connection with customer owned and maintained station equipment at regular local loop rental rates, plus any other charges for associated service.

(T)

(D)

(D)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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MAR 01 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephen D. Bell  
SECRETARY OF THE COMMISSION

(D) Telecommunications Relay Service deleted from this section. Information incorporated into Section 43.

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ISSUED BY: Vice President, State Government Affairs.  
Little Rock, Arkansas

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## 40. MISCELLANEOUS SERVICES (Continued)

## 40.2 Voice Messaging Integration

## 40.2.1. General

- A. Voice Messaging Integration (VMI) is a feature that provides an integrated automated interface to voice messaging providers for use by their subscribers (end users). A voice messaging subscriber (end user) may forward calls to the voice mail provider when that person's line is busy or when he or she is not available to answer the call. By subscribing to the appropriate call forwarding feature, call related information is passed to the voice messaging provider (e.g., called-station number, calling station number, type of forwarding situation, etc.) over a data link. This information enables the message system to properly receive and store a message presented to it over the associated voice line, without requiring the calling party to enter additional digits.
- B. VMI provides the voice messaging provider's end users with the optional capability of receiving a message waiting indication. Message waiting indication can be provided by either Stutter dial tone or by a message waiting light on Telecommunications equipped with a light feature. Upon receipt of a message waiting indication, the end-user may either retrieve the message or ignore the signal and place a call in the usual manner. Message waiting indication will continue until the message has been retrieved and a signal has been received from the voice messaging equipment.

(T)(M)

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BY: Stephan D. Bell  
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(M) Moved text previously found in Section 40 Sheet 3

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40. MISCELLANEOUS SERVICES (Continued)

40.2 Voice Messaging Integration (Continued)

(T)

(M)

(M)

(T)

40.2.2. Regulations

- A. The Telephone numbers transmitted via VMI are intended solely for the use of the voice messaging provider. Resale of this information to any party is prohibited. (T)
- B. The Company will not deliver numbers subject to blocking activation by the calling party where the Company has deployed per line/per call blocking. Information will be delivered within the SS7 serving area unless the delivery is blocked by the calling party through per line or per call blocking in a central office within the SS7 serving area. Should a customer request interswitch delivery of calling information, private line facilities may be required at the rates and charges specified in the Company's private line tariff. (T)
- C. Access lines, arranged in a Uniform Call Distribution (UCD) group, are used to carry the voice transmission between each central office and the voice messaging provider's equipment. The provider of the voice messaging equipment will determine the quantity of access lines necessary to meet his call completion specifications. The Company accepts no responsibility for uncompleted calls should an insufficient number of access lines be ordered. (T)
- D. All customer provided equipment must be compatible with the Company's central office, and voice and data lines. (T)
- E. VMI is furnished subject to the availability of facilities, features, and central office equipment in locations as determined by the Company. (T)
- F. Lamp indicator is offered to Centrex end users only as an optional service. (T)
- G. Stutter dial tone is offered to all business and residential customers. (T)

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MAR 01 2001

(M) Text moved to Section 40 Sheet 2

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Little Rock, Arkansas

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40. MISCELLANEOUS SERVICES (Continued)

40.2 Voice Messaging Integration (Continued) (T)

40.2.3. Rates and Charges (T)

A. Rates applicable to voice messaging providers (i.e., owners of voice messaging equipment) are as follows: (T)

1. Access lines, arranged in a UCD group, to connect voice messaging equipment to the Company's central office will be charged at the applicable business rates in addition to Service Connection Charges as indicated in the Company's tariff. (T)

2. Charges for each VMI link includes an I/O port at the Company central office. Appropriate Private Line Charges apply for the associated channel. This service requires customer-provided terminal equipment including but not limited to a modem to interface with the Company's central office. (T)

3. Voice Mail Integration (T)

	<u>Monthly</u>	<u>Nonrecurring</u>
(a) Monthly recurring rate	\$250.00	\$850.00

B. Rates applicable to end users are as follows: (T)

1. Call forwarding will be provided at the applicable rate as specified in the Company's tariff. (T)

2. Message waiting indicators will be provided at the following rates (applicable service connection charges apply): (T)

	<u>Monthly</u>
(a) Stutter Dial Tone	\$0.50 per line
(b) Lamp Indicator (centrex only)	1.50 per line

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MAR 01 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

40. MISCELLANEOUS SERVICES (Continued)

40.3 AUTOMATIC INTERCEPT SERVICE

40.3.1 General

- A. Automatic Intercept Service provides a service to subscribers who have had their phone number disconnected because they have either moved to a new location or requested a change in phone number. Dialing the subscriber's former number results in a prerecorded message which announces the new number.
- B. The rates apply to a 90-day increment of service and can be continued for additional ninety day time periods at the customer's discretion.
- C. Limited to those exchanges in which facilities are available to provide the service.
- D. The charges below do not apply to the following:
  - 1. when provided as a result of a number change initiated by action of the Company
  - 2. when the subscriber's telephone number has been omitted from the telephone directory or is incorrect.
  - 3. when provided as a result of Company-initiated actions.

40.3.2 Rates

- A. Nonrecurring charge per phone number -  
initial 90 days of service: \$15.00
- B. Nonrecurring charge per phone number -  
additional 90 days of service: \$12.50
- C. Secondary Service Order Charge: \$12.15

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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BY Stephan O. Bell  
SECRETARY OF THE COMMISSION

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40. MISCELLANEOUS SERVICES (Continued)

40.3 Customized Number Service

40.3.1. General

- a. Customized Number Service provides for the assignment of a customer requested telephone number (last four digits) other than that which would normally be assigned.
- b. This service is offered to new customers who request a unique or specific telephone number. This service is also available to existing customers who request a change from their present number to a customized telephone number.
- c. Customized Number Service is provided to Business or Residence customers and is furnished subject to the availability of facilities and requested telephone numbers.
- d. When requesting a specific number, the customer will be allowed to make three specific number inquiries. When requesting an "easy" number, the customer will be provided three sets of numbers from which to choose.
- e. The "Search Only" charge applies when the customer chooses not to have the number assigned or the requested number is not available. The "Search and Assign" charge applies when the customer chooses to have the customized number assigned and the number is available for assignment.
- f. A customer whose service has been terminated may be reassigned their previous telephone number, subject to availability, without additional charge, if reconnection occurs within 12 months.
- g. When a new customer assumes an existing service which includes Customized Number Service, the customer may keep the customized number at the tariffed rate only with the written consent of the former subscriber.
- h. The Company reserves and retains the right:
  - (1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company shall attempt to assign another customized number of the customer's choice without applying service charges.
  - (2) To reject any request for customized telephone numbers and to refuse requests for customized numbers for any reasons, including, but not limited to, numbers that may, in the Company's judgment, be offensive, limited central office capacity, or relocation of a central office.

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Little Rock, Arkansas

EFFECTIVE: APR 24 2002  
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Order No.:  
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SECTION 9 (1)  
BY: Stephen D. Bell  
SECRETARY OF THE COMMISSION

40. MISCELLANEOUS SERVICES (Continued)

40.3 Customized Number Service (Continued)

40.3.1. General (Continued)

- h. The Company reserves and retains the right: (Continued)
- (3) Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided for in this tariff.
  - (4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
- i. The Company will not be responsible for the manner in which customized numbers are used for marketing purposes by the customer.
- j. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after establishment of service. In any case, the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

40.3.2. Charges

Nonrecurring Charges, per request

			Nonrecurring Charge
a.	Search Only		
	(a)	Residence	\$ 5.00
	(b)	Business	10.00
b.	Search and Assign		
	(a)	Residence	25.00
	(b)	Business	75.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 24 2002

FOR THE PUBLIC SERVICE COMMISSION  
SECTION 9 (1)

By Spencer D. Bell

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Little Rock, Arkansas

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41. POLE AND ANCHOR ATTACHMENTS

41.1 Regulations

These regulations apply to attachments to poles and anchors within the operating territory of ALLTEL Kentucky, Inc. in the State of Kentucky.

A. Definitions of Terms

Anchor - an assembly (rod and fixed object or plate owned by the Company) designed to resist the pull of a guy strand, for which the Company is responsible for authorizing the attachment of the customer's cable television facilities.

Anchor Attachment - a guy strand attached to an anchor.

CATV - Community Antenna Television.

Company (the Company) - ALLTEL Kentucky, Inc.

Customer - the person, firm, corporation or other legal entity authorized by the Company to attach its CATV facilities to poles and anchors.

Customer's CATV Facilities - all facilities, including but not limited to cables, equipment and associated hardware, owned and utilized by the customer for distribution or rebroadcast of television signals to end users over a co-axial wireline distribution system attached to a pole or anchor.

Pole - a pole owned by the Company or a pole owned by others for which the Company has the right to permit others to attach in the communications space.

Pole Attachment - any item of the customer's CATV system affixed to a pole.

B. Undertaking of the Company

1) Scope

Subject to the provisions of this tariff, the Company will authorize the attachment of a customer's CATV facilities to a pole or anchor for lawful CATV purposes.

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SECTION 9 (1)

BY: *[Signature]*  
Public Service Commission

JAN 01 1988

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

*W. Staggs*  
Will Staggs

TARIF61/99 Vice President-Accounting & Finance  
Little Rock, AR 72203

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Order No:

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

## B. Undertaking of the Company (Continued)

## 2) Limitations

No use, however extended, of a pole or anchor or payment of any charges required under this tariff shall create or vest in the customer any easements of any ownership or property rights of any nature in such pole or anchor.

Nothing contained in this tariff shall be construed to compel the Company to construct, reconstruct, retain, extend, repair, place, replace or maintain a pole, anchor or other facilities for use by a customer that is not needed for the Company's own service requirements, except where the customer agrees to reimburse the Company for the costs incurred in making such additions or repairs.

Nothing contained in this tariff shall be construed as a limitation, restriction or prohibition against the Company with respect to any agreement and arrangement which the Company has heretofore entered into, or may in the future enter into, with others not covered by this tariff regarding the poles or anchors covered by this tariff. The rights of the customer shall at all times be subject to any such existing and future agreement or arrangement.

## 3) Liability and Damages

The Company reserves to itself, its successors and assigns, the right to maintain its poles and to operate its facilities thereon in such manner as will best enable it to fulfill its own service requirements. The Company shall not be liable to a customer for any interruption to service of the customer or for interference with the operation of the cables, equipment and facilities of the customer arising in any manner, except as a result of the Company's sole negligence, out of the use of the Company's poles.

JAN 01 1988

## 4) Termination of Authorizations

- a) Authorizations for pole and anchor attachments granted under the provisions of this tariff may be terminated by the Company if:

PURSUANT TO 307 KAR 5:011,

SECTION 2.41)

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ISSUED BY:

Will Staggs

TARIF61/100 Vice President-Accounting & Finance  
Little Rock, AR 72203ISSUED BY THE AUTHORITY OF P.S.C.  
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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

## B. Undertaking of the Company (Continued)

## 4) Termination of Authorizations ((Continued))

## a) (Continued)

the customer's insurance or bonding carrier shall at any time notify the Company that the policies of insurance or bonds, as required by Section 41.1.C.2) following, will be cancelled or, changed so that those requirements will no longer be satisfied; or

any authorization which may be required by any governmental or private authority for the construction, operation and maintenance of the customer's CATV facilities is denied or revoked; or

the customer's CATV facilities are used or maintained in violation of any law or in aid of any unlawful act or undertaking; or

the customer ceases to have authority to construct and operate its CATV facilities on public or private property at the location of a particular pole or anchor covered by an authorization; or

the customer fails to comply with any of the provisions of this tariff or defaults in any PUBLIC SERVICE COMMISSION OF KENTUCKY hereunder; or

the customer ceases to provide its CATV services in the area covered by this tariff.

JAN 01 1988

- b) The Company will promptly notify the customer in writing of any condition(s) applicable in 1) preceding. The customer shall take immediate corrective action to eliminate any such condition(s) and shall confirm in writing to the Company within (30) days following receipt of such written notice that the cited condition(s) has ceased or been corrected. If the customer is to discontinue or correct such condition(s) and fails to give the required written confirmation to the Company within the time period required, the Company may immediately terminate the attachment authorization(s) affected by the condition(s).

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

## B. Undertaking of the Company (Continued)

## 5) Notices

All written notices required under this tariff shall be given by posting the same in first class mail.

## C. Obligation of the Customer

## 1) Legal Requirements

The customer shall submit to the Company evidence of the customer's lawful authority to place, maintain and operate its CATV facilities within public streets, highways, and other thoroughfares and shall secure any necessary permits and consents from Federal, State, County, and Municipal authorities and from the owners of property to construct, maintain and operate CATV facilities at the locations of poles of the Company which it uses.

The customer shall at all times observe and comply with the provisions of this tariff and is subject to ~~PUBLIC SERVICE COMMISSION~~ <sup>PUBLIC SERVICE COMMISSION</sup> and regulations which in any manner affect ~~the Kentucky~~ <sup>the Kentucky</sup> and obligations of the Company or the customer, so long as such laws, ordinances or regulations remain in effect.

## 2) Claims, Damages and Required Insurance

<sup>PURSUANT TO 807 KAR 5:011,</sup>  
The customer shall exercise special precautions to avoid damaging the Company's cables, equipment and facilities, and those of others occupying the Company's poles and the customer shall assume all responsibility for any and all loss for such damage caused by the customer's, or its agent's, negligence. The customer shall make an immediate report to the Company of the occurrence of any such damage and shall reimburse the respective owners for the expense incurred in making repairs.

The customer shall carry liability insurance, or an indemnity bond to protect the Company and the public from and against any and all claims, demands, actions, judgements, costs, expenses, and liabilities of every kind and nature which may arise or result directly or indirectly, from or by reason of such loss, injury or damage, caused by the joint negligence of the Company and the customer or by the sole negligence of the customer. The

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

## C. Obligation of the Customer (Continued)

## 2) Claims, Damages and Required Insurance (Continued)

amounts of such insurance or bond against liability due to damage to property shall be no less than \$100,000 as to any one accident and \$300,000 aggregate, and against liability due to injury to or death of persons no less than \$300,000 as to any one person and \$500,000 as to any one accident. The customer shall also carry such insurance as will protect it from all claims under any Workmen's Compensation laws in effect that may be applicable to it. All insurance required shall remain in force for as long as the customer's CATV facilities are attached to the Company's poles or anchors and the insurance or bonding company or companies issuing such insurance or bonds shall be approved by the Company. The customer shall submit to the Company certificates by each insurance or bonding company insuring or bonding the customer to the effect that it has insured or bonded the customer for all liabilities of the customer under this tariff and that it will not cancel or change any policy of insurance or bond issued to the customer except after thirty (30) days written notice to the Company.

## D. Attachment and Occupancy Applications

Before the customer shall attach to a pole or anchor, the customer shall make written application for and have received written authorization therefore from the Company.

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JAN 01 1988

## E. Make-Ready Requirements

When an application for attachment to a pole and/or anchor is submitted by a customer, a pre-authorization survey will be required to determine the existing adequacy of the pole and/or anchor to accommodate the customer's CATV facilities. Utilization of the available capacity of an existing anchor when such utilization does not result in a reduction of the holding capacity below the level normally required by the Company for safety, or other purposes, will be permitted upon agreement by the customer to pay the charges specified in Section 41.2 following. The field inspection portion of the pre-authorization survey, which requires the visual inspection of existing poles and anchors, will be performed by the Company (with optional participation by the joint user and/or the customer). The Company will advise the customer in writing of the estimated charges

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SECTION 2(1)  
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ISSUED BY:

*W. Staggs*  
Will Staggs

TARIF61/103 Vice President-Accounting & Finance  
Little Rock, AR 72203

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

## E. Make-Ready Requirements (Continued)

that will apply for such pre-authorization survey and the make-ready costs to be incurred by the Company. The Company must receive written authorization from the customer before undertaking any portion of the pre-authorization survey or make-ready work.

The administrative processing portion of the pre-authorization survey, which includes the processing of the application, the preparation of the make-ready work orders, the coordination of work requirements and schedules with joint users and other customers will be performed by the Company.

In the event the Company determines that the existing pole or anchor attachments, on any pole to which the customer desires to make attachments, needs rearrangement to support or accommodate the customer's proposed attachments in accordance with the specifications set forth in Section 41.1.F., the Company will indicate on the application the changes necessary to ensure that the customer's proposed attachments are in accordance with Section 41.1.F., and the estimated cost thereof, and return it to the customer. If the customer desires that such changes be made and returns the application marked to so indicate, the Company will make such changes and bill the customer in accordance with the terms of this tariff. The customer shall also be obligated to reimburse the owner or owners of the other facilities or attachments on the Company's poles or anchors, to which the customer wishes to make its attachments, for any expense incurred by it or them in transferring, or rearranging its or their facilities or attachments to accommodate the customer's proposed attachments.

In the event the Company, through its field inspection or other means, determines that the poles or anchors to which the customer wishes to attach its CATV facilities are inadequate to permit the customer's proposed attachments, or there is insufficient usable space thereon to permit such attachments, using the specifications set forth in Section 41.1.F. as a reference, and such inadequacy or lack of sufficient usable space can only be remedied by the replacement of the Company's poles or anchors, or by the addition of more poles or anchors, the Company will notify the customer of the expense of replacing or adding the needed facilities. If asked to do so by the customer, the Company will proceed to replace or add the facilities required to accommodate the customer's proposed attachments. In such case the customer shall be obligated to

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

## E. Make-Ready Requirements (Continued)

reimburse the Company for the expenses it incurs in replacing or adding these facilities according to the terms of Section 41.2 of this tariff.

Made-ready work will be performed following receipt by the Company of the required advance payment. The customer shall pay the Company for all make-ready work completed in accordance with the provisions of this tariff and shall also make arrangements with the owners of other facilities attached to such poles or anchors regarding reimbursement for any expense incurred by them in transferring or rearranging their facilities to make such attachment accommodations available. The customer shall not be entitled to reimbursement of any amounts paid to the Company for pole or anchor replacements or for rearrangements of facilities on a pole or anchor by reasons of the use by the Company, joint user, governmental entity or other authorized users of any additional capacity resulting from such replacement or rearrangement.

## F. Construction, Maintenance and Removal of Customer Facilities

The customer's cables, equipment and facilities shall be placed and maintained in accordance with the requirements and specifications of this section of this tariff. Unless different standards are specified herein the provisions of the National Electrical Code (1981 edition) and the National Electrical Safety Code (1981 edition), and any amendments thereto or replacements thereof shall apply. Any of the customer's cables, equipment and facilities not in compliance with this section shall be brought into compliance within six months.

The customer shall at its own expense, make and maintain its pole and anchor attachments in a safe condition and in thorough repair, and in a manner acceptable to the Company, and so as not to conflict with the use of said poles by the Company or by other authorized users of said poles or anchors or interfere with other facilities thereon or which may from time to time be placed thereon. The customer shall, at its own expense, upon two (2) days advance notice from the Company, relocate and replace its facilities placed on said poles or anchors, or transfer them to substituted poles or anchors, or perform any other work in connection with said facilities that may be required by the Company; provided, however, that in cases of emergency, the Company may arrange to relocate or replace the

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

attachment placed on said poles or anchors by the customer, transfer them to substituted poles or anchors, or perform any other work in connection with said facilities that may be required in the maintenance, replacement, removal or relocation of said poles or anchors, or of the facilities thereon, or which may be placed thereon, or for the service needs of the Company, and the customer shall reimburse the Company for the expense thereby incurred. Attachments of the customer to poles or anchors of the Company as mentioned herein shall be understood to include attachments of the customer in space reserved for the Company, or space which the Company has the right to use, on poles of other companies, with which the Company now has or may hereafter have agreements for joint use and occupancy; and the use of such space by the customer shall be subject to the terms and conditions of the agreements between the Company and said other companies.

## 1) Attachment to Poles and Anchors

This section is an integral part of this tariff and contains certain minimum requirements and specifications governing the attachment of cables, equipment and facilities of the customer to poles and anchors owned by the Company.

## a) General

The customer is responsible for the proper design, construction and maintenance of its attachments. Attachments generally will be limited to ~~public service commission~~ cable, service drops, terminals and necessary ~~appurtenances~~ deemed by the Company to be suitable for pole or anchor mounting.

Any rearrangements of the Company's facilities or replacement of poles required to accommodate the customer's attachments shall be done by the Company or a contractor authorized by the Company.

The fees and charges specified in Section 41.2 shall be applicable to all attachments made by the customer, without regard to the methods of attachment used.

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## a) General (Continued)

The customer's attachments shall be plainly identified by appropriate marking satisfactory to the Company.

The customer's workmen shall assure themselves that any pole to be climbed has sufficient strength or is adequately braced or guyed to support the weight of the workmen.

All requirements of the National Electrical Safety Code referred to herein shall mean the 1981 edition of such code, or any later amendment or replacement thereof, and shall include any additional requirements of any applicable Federal, State, County or Municipal code. References to simply the Safety Code, or to N.E.S.C., have the same meaning.

While many of the standards and technical requirements for the Customer's cable, equipment and facilities are set forth herein, the Company reserves the right to specify the type of construction required in situations not covered in this Tariff. In such cases, the Company will in its discretion furnish the customer written materials which may specify and explain the required construction.

## b) Voltage, Power, and Electrical Interference

THE CUSTOMER SHALL NOT BE PERMITTED TO USE OR CARRY VOLTAGES OR CURRENTS IN EXCESS OF THE LIMITS PRESCRIBED FOR COMMUNICATIONS CONDUCTORS BY THE NATIONAL ELECTRICAL SAFETY CODE. HOWEVER, ALL PARTS OF THE CUSTOMER'S ATTACHMENTS CARRYING VOLTAGES IN EXCESS OF 50 VOLTS AC (RMS) TO GROUND OR 135 VOLTS DC TO GROUND, EXCEPT FOR MOMENTARY SIGNALING OR CONTROL VOLTAGES, SHALL BE ENCLOSED IN AN EFFECTIVELY GROUNDED, SHEATH OR SHIELD. ALL ENERGIZED PARTS OF THE CUSTOMER'S ATTACHMENTS SHALL BE SUITABLY COVERED TO PREVENT ACCIDENTAL CONTACT BY THE GENERAL PUBLIC, THE CUSTOMER'S WORKMEN OR WORKMEN OF ANOTHER CUSTOMER OR UTILITY HAVING FACILITIES ON THE SAME POLE.

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## b) Voltage, Power, and Electrical Interference (Continued)

The Company shall determine whether the customer's attachments cause or may cause electrical interference with the Company's communications facilities. The customer shall on demand of the Company, correct immediately at the customer's expense any such interference including, if necessary, removal of the attachments causing the interference.

No attachment shall use the earth as the sole conductor for any part of the circuit.

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The customer shall not circumvent the Company's corrosion mitigation measures (e.g., short circuit insulating joints).

## c) Grounding and Bonding

All power supplies shall be grounded. The neutral side of the power drop shall be continuous and not fused. The neutral line shall also be bonded to the power supply cabinet. The cabinet shall be connected to an earth ground at the pole. In areas where a power utility has a ground wire running down the pole, the cabinet can be connected to it if the power utility permits. When a power utility vertical ground wire is not available, the customer must place a ground rod. All cabinets, housings and metal socket bases on a common pole shall be bonded to each other, to the Company's strand and to the customer's strand.

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Where two or more aerial suspension strands are located on the same pole, the suspension strands shall be bonded together. Where the customer has been authorized to attach the bond wire to the Company's strand, the customer is responsible for completing the bond. If the customer is not authorized to attach to the Company's strand, the customer shall attach the bonding wire to its strand and leave a sufficient length of wire to allow the Company to complete the bond. Where the strands of two or more

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## c) Grounding and Bonding (Continued)

customers are to be bonded together, the customer placing the last strand, if authorized to do so by the other customers, shall make both connections. Where such authorization is not granted by the customer owning the existing strand, the customer shall attach the bonding wire to its strand and leave enough wire to permit making a connection to the other strand. In such cases, the customer owning the existing strand shall be responsible for completing the bonding.

Suspension strands at trolley feeders and trolley contact wires located on the same street shall be bonded at the first, last and every intermediate fifth poles until the remaining section between bonds is not more than eight or less than four spans. At other locations, the strands shall be bonded at the first, last and every intermediate tenth poles until the remaining section between bonds is not more than thirteen or less than four spans. Strands shall be bonded at or near the first pole on each side of underground dips or trolley wire crossovers.

Strands attached to the same bolt do not have to be bonded.

Where a customer's strand leaves a pole which carries other strands supporting communications cables, and the customer's strand continues to a pole carrying power facilities but no communication facilities of the Company, the customer's cable shall be:

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Bonded to the other communications strands on the pole that it leaves, and

Bonded to an effective ground preferably within two spans but not greater than ten (10) spans, after leaving said pole, and

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SECTION 9 (1)  
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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## c) Grounding and Bonding (Continued)

Bonded with a No. 6 solid, soft-drawn copper wire. The wire must be attached to the strand with an approved clamp, such as lashing wire clamp, designed for attachment to each specific size of strand involved (for example, Chance Lashing Wire Clamp, Catalog Number 9000, or equivalent).

Strands supporting drop wire shall be bonded to the cable suspension strand.

## d) Clearances

The customer's attachments are subject to the same clearances as communications facilities and shall meet all of the pertinent clearance requirements of the Safety Code. Safety Code rules covering the most commonly encountered conditions are listed below.

	NESC 1981 Edition General Rule
Vertical clearance on poles jointly occupied by communication facilities and power facilities	235
Mid-span clearances between communication facilities and power facilities	238
Crossing clearances of facilities carried on different supports	233
Clearances from street light brackets and associated wiring	238
Clearances of conductors from another line	233
Clearances of vertical and lateral conductors from other wires and surfaces on the same support	239

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## d) Clearances (Continued)

NESC 1981 Edition  
General Rule

Clearances in any direction from line 235  
conductors and supports, and to  
vertical and lateral conductors, span  
or guy wires, attached to the same  
support

Vertical clearance of wires  
above ground, rails or water

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PSC-232\*

\*Minimum Telephone Co. pole attachment 20 feet above ground. JAN 01 1988

## e) Location and Spacing

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The Company shall specify the location of the customer's  
attachments on each pole, including the location of the  
customer's riser cables.

The minimum vertical separation between the customer's  
suspension strand and the Company's suspension strand when  
located on the same side of the pole shall be twelve (12)  
inches. Where agreement with the power utility permits the  
placing of cables on both sides of the pole, the vertical  
separation between the strands may be reduced if the  
diagonal separation between strands will be twelve (12)  
inches or more. Separation between the bolt holes shall in  
any event be at least four (4) inches. The customer's  
suspension strand and cable shall be located above the  
Company's facilities unless the Company permits otherwise.

The minimum separation between the customer's and the  
Company's suspension strands specified herein also applies  
between the customer's strand and the suspension strand of  
another customer, and between two or more strands of the

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## e) Location and Spacing (Continued)

customer; provided, however, that the customer may agree with another customer to reduce the separation between their respective strands. Separation between the bolt holes must in any event be at least four (4) inches.

When the customer's strand is above the Company's strand, the customer's strand-mounted equipment housings and cable drip loops shall be placed at least six inches above the Company's facilities.

Power supply cabinets and other pole-mounted equipment shall not be permitted below the Company's facilities on a pole where any of the following are present:

Underground riser cable or pipe. PUBLIC SERVICE COMMISSION  
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Cross-connecting terminal.

Pole-mounted distribution terminal.

Pole-mounted closure.

Apparatus case.

Air dryer.

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BY: *[Signature]*  
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Other equipment of size that would impair climbing or working space if an additional pole-mounted facility was installed.

The customer shall be required to place all of its attachments, including amplifiers, power supplies, terminals, splitters and taps, so as not to interfere with climbing space, as defined in the National Electrical Safety Code (Rule 236).

Where by mutual agreement with the power utility, attachment of cables to both sides of the pole is permitted, two customers may employ a common through bolt

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## e) Location and Spacing (Continued)

provided one customer accepts, in writing, the responsibility for maintaining the bolt. N.E.S.C. climbing space requirements must be maintained by all parties.

The customer shall not attach its public service commission the termination of the bond wire when authorized, to the Company's strand or suspension bolt. EFFECTIVE

Through bolts may not be placed less than 10 inches from the top of the pole. JAN 01 1988

## f) Loading

PURSUANT TO 307 KAR 5:011,  
SECTION 9(1),

The customer shall furnish to the Company the details as to the ultimate strength tension at 60% and maximum tension in its suspension strand or conductor under the applicable storm loading specifications in the Code.

The customer shall furnish to the Company details as to the weight and size of its cables, suspension strands and/or conductors, with and without the ice loading, as specified by the National Electrical Safety Code (Rule 251) or appropriate local code for the loading area concerned. N.E.S.C. Rule 250 covers the degree of loading (light, medium, heavy) appropriate in different sections of the country. Where a local code designates a heavier degree of loading than the N.E.S.C., the local requirements shall govern.

The customer may lash its cable to the strand of another customer where this is acceptable to all other customers involved and to the Company. Maximum tension of the customer's strand shall not exceed 60% of the breaking strength under applicable storm loading, as defined by the National Electrical Safety Code (Rule 251). Where local codes designate a heavier degree of loading than the N.E.S.C., the local requirements shall govern.

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## g) Guying and Stepping

Guying will be required on poles where the total unbalanced load, including the tension due to the customer's attachments under the appropriate storm loading prescribed by the National Electrical Safety Code (Rule 251), exceeds 200 pounds unless the pole was designed as an unguyed corner pole and the pole has adequate strength and stability, in the opinion of Licensor, to withstand the additional load.

Guys, when required, shall be of such material and dimensions as to provide adequate strength to withstand the transverse loads specified in the National Electrical Safety Code (Rule 252B), and the longitudinal load assumed in the Code (Rule 252C). Guys on poles which also support power facilities shall be in compliance with the National Electrical Safety Code (Rule 261C). On poles supporting communications facilities only, guys shall be in compliance with Grade C construction requirements of the Code.

Guy guards shall be installed in compliance with N.E.S.C. Rule 282E (Supplement 1).

The customer may attach its guy to the Company's anchor rods where the Company specifically authorizes it in writing.

PURSUANT TO KY KAR 5:011,  
SECTION 41,  
BY: Will Staggs  
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More than one customer may use a common guy to sustain their combined load.

Guys shall be installed or grounded as specified in the Safety Code (Rules 282 and 283). The customer's guys shall not short circuit the Company's guy insulators.

Material used for guys shall be compatible from a corrosion standpoint with the hardware to which it is attached.

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

F. Construction, Maintenance and Removal of Customer Facilities  
(Continued)

## 1) Attachment to Poles and Anchors (Continued)

## g) Guying and Stepping (Continued)

Where the Company determines that because of the customer's activity on a pole, the pole must be stepped, or if the customer requests that a pole be stepped for the customer's convenience, the Company will have the pole stepped at the customer's expense. The Company will determine the extent, method and manner of stepping required in view of the facilities located on the pole, safety requirements and the hazards of stepping any particular pole.

## 2) Inspections of Customer's Installations

The Company reserves the right to make periodic inspections of any part of the cable, equipment and facilities of the customer on its poles or anchors and in the vicinity of such cable, equipment and facilities. Inspections will not be made more often than once a year and upon notice to the customer unless, in the Company's judgement such inspections are required for reasons involving safety or are required because of a violation of the terms of this tariff by the customer.

If, upon inspection of the customer's pole or anchor attachments, the Company discovers substandard, incomplete or defective attachments, the customer shall, at its own expense, correct those attachments so identified by the Company. However, if the customer fails to correct such attachments, after having been reasonably notified of their substandard, incomplete or defective condition, the Company may correct these attachments without liability, and the expense of correcting these attachments shall be borne by the customer.

## G. Unauthorized Attachment or Occupancy

PURSUANT TO 607 KAR 5:011,

SECTION 9 (1)

If any of the customer's CATV facilities shall be found attached to a pole or anchor for which there is no authorized contract with the Company, without prejudice to its other rights or remedies under this tariff, including termination of authorization(s), may impose a charge equal to twice the amount of the tariff charges set forth

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.1 Regulations (Continued)

## G. Unauthorized Attachment or Occupancy (Continued)

herein for such attachment and make-ready work, and require the customer to submit in writing, within (15) days after receipt of written notification from the Company of the unauthorized attachment, a pole or anchor attachment application. If such application is not received by the Company within the specified time period, the customer may be required to remove its unauthorized attachment within (30) days of the final date for submitting the required application, or the Company may at its option remove the customer's facilities without liability, and the expense of such removal shall be borne by the customer.

For the purpose of determining the applicable charge, all unauthorized pole or anchor attachments shall be treated as having existed since the first day following the most recent inspection and twice the amount of the rates specified in Section 41.2 following shall be due and payable forthwith.

## H. Termination of Attachments

Upon notice from the Company to the customer that the use of the pole or anchor is not authorized by Federal, State, County or Municipal authorities or private property owners, the customer shall remove its cables, equipment and facilities at once from the affected poles or anchors, or shall make arrangements for the removal of its cable, equipment and facilities at the customer's expense.

The customer may at any time remove its facilities from any of the Company's poles or anchors, but shall immediately give the Company written notice of such removal. In the event the customer's cables, equipment and facilities shall be removed from a pole or anchor provided by this tariff, no attachment, shall again be made on such pole unless the customer shall have first complied with all of the provisions of this tariff as though no such attachment had previously been made.

If the customer shall fail to comply with any of the terms, or conditions of this tariff, or default in any of its obligations under this tariff, and fail within thirty (30) days after written notice from the Company to correct such default or noncompliance, the Company may, at its option, require the customer to forthwith remove all of its pole and anchor attachments.

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.2 Rates and Charges

## A. General

## 1) Computation

For the purpose of computing the total attachment fees due, the total fee shall be based upon the number of poles or anchors contacted, whether in service or not in service, on the first day of June and the first day of December of each year.

The first advance payment of the annual charge for attachments shall be prorated from the date that the attachment is made to the pole or anchor to the first regular payment date.

"Drop" contacts shall only be cumulatively reported on or before the first day of June and the first day of December for the preceding six (6) months. Applications for "drop" need not be submitted except on the above semi-annual dates.

Upon termination of an attachment, the applicable attachment fee shall be prorated for the period during which the attachment was made to the Company's pole or anchor during the final semi-annual period and shall be credited to the customer; provided, however, that there shall be no proration of an attachment fee if the attachment is terminated as a result of any act or omission of the customer in violation of this tariff.

## 2) Payment Dates

Attachment fees shall be due and payable semi-annually in advance, on the 30th day of January for the first half of the calendar year and on the 30th day of July for the last half of the calendar year. Failure to pay such fees within 30 days after presentment of the bill therefor or on the specified payment date, whichever is later, shall constitute a failure of the customer to comply with the provisions of this tariff and shall result in termination of authorization as specified in Section 41.1.B.3) of this tariff.

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## 41. POLE AND ANCHOR ATTACHMENTS (Continued)

## 41.2 Rates and Charges (Continued)

## B. Rates

	<u>Semi-Annual Rate</u>
Pole Attachments	
Two-User Poles, per pole	\$3.40
Three-User Poles, per pole	\$2.75
Anchor Attachments	
Two-User Anchors, per anchor	\$4.58
Three-User Anchor, per anchor	\$3.05

## C. Other Charges

All charges for rearrangement or removal of the customer's facilities from the Company's poles and anchors, and any other work performed for the customer shall be based upon the full cost and expense to the Company for performing such work. The cost to the Company shall be determined in accordance with the regular and customary methods used by the Company in determining such costs.

The charge for replacement of poles shall include the total cost thereof, including the cost of transferring the Company's facilities from the old to the new poles, less the salvage value of any pole that is replaced.

All bills for such other charges shall be payable upon presentation to the customer, and shall be deemed delinquent if not paid within 30 days after presentation to the customer. Failure of the customer to pay such fees within 30 days after presentment of the bill therefor shall constitute a failure of the customer to comply with the provisions of this tariff and shall result in termination of authorization as specified in section 41.1.B.3) of this tariff.

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## 42. Private Line Service

## 42.1 IntraLATA Private Line Service

Special Access rates apply for Private Line Services.

ALLTEL Kentucky, Inc. is an issuing carrier of and concurs in Kentucky Public Service Commission Tariff 1A, Access Services Tariff, Filed by Duo County Telephone Cooperative Corp., Inc. with the Kentucky Service Commission for intrastate access services. This concurrence includes the rules and regulations governing each service, as well as the rates, including all amendments, revisions or successive issues of such tariffs, and ALLTEL Kentucky, Inc. makes itself a party to such rates, charges rules and regulations until this concurrence is revoked or canceled by either company. Subject to the jurisdiction of this Kentucky Public Service Commission, ALLTEL Kentucky, Inc. expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

In addition to the rates and charges provided for above, the Installation Expedite Charge, as specified in Section 27 of this tariff, may also apply.

(N)  
(N)

ISSUED: July 14, 2003

ISSUED: Vice President – State Govt. Affairs  
Little Rock, Arkansas

EFFECTIVE: August 13, 2003  
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
ISSUED BY THE AUTHORITY OF P.S.C.  
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PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles G. Bane  
EXECUTIVE DIRECTOR

43. ABBREVIATED DIALING

ABBREVIATED DIALING

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

**AUG 16 2001**

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan O. Bell  
SECRETARY OF THE COMMISSION

43, ABBREVIATED DIALING

43.1. 211 Access to Community Information and Referral

43.1.1. General

- A. 211 Dialing Service ("211") is a three digit local dialing arrangement available in specified areas of ALLTEL Kentucky, Inc. for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission, (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 211 is available in ALLTEL Territory only. To provide access to a 211 number to end users in an independent company territory or to a CLECs end user within the local calling area, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- C. The Local Calling Area of the 211 subscriber will be the Basic Local Calling Area as defined within this tariff, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 in the merged local calling area.
- D. This service is furnished subject to the availability of the 211 number.
- E. 211 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- F. Limitations and use of service as stated in this tariff apply.
- G. Directory Listings may be provided for 211 Service at rates and regulations as specified in this Tariff.
- H. Access to 211 Service is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)

- 1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Cellular - Type 2A

(D)

In addition, Operator assisted calls to a 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms, "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.

43. ABBREVIATED DIALING (Continued)

43.1. 211 Access to Community Information and Referral (Continued)

(T)

43.1.1 General (Continued)

(N)

- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service.
- L. Calls to a disconnected 211 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- M. 211 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Company sufficient time for provisioning.
- N. The 211 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

43.1.2. Service Requirements and Conditions

- A. All requests for 211 Service must be submitted in writing to the Kentucky Public Service Commission. The Commission will allocate 211 Service numbers in the specified Basic Local Calling Areas based upon requirements and/or standards established by the FCC.
- B. Within 30 calendar days of the number assignment, the 211 subscriber must initiate a service request order, which will determine the subscriber's provisioning date. This provisioning date must be within 90 calendar days of the date the 211 number is assigned to the subscriber. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.
- C. The 211 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 211 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256, and any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 211 codes. If a recall is affected, the Company will work with all 211 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 7 or 10 digit local number or one 10 digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same 7 or 10 digit local number or one 10 digit toll free number.
- E. The 211 subscriber must (1) obtain a new 7 or 10-digit number, (2) designate an existing non-published 7 or 10-digit number, or (3) change an existing 7 or 10-digit number to a non-published number, which will be established as the lead number of the group, ACD, etc., of the subscriber. This 7 or 10-digit number must be non-published. When the 211 Service is disconnected or discontinued, the 211 subscriber must surrender this 7 or 10-digit number as part of the 211 Service. This 7 or 10-digit number can be either disconnected or a new 7 or 10-digit number can be assigned. Appropriate rates from Section S4 and S6 of this Tariff will apply.

(N)

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ISSUED BY: Vice President, State Government Affairs.  
Little Rock, Arkansas

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43. ABBREVIATED DIALING (Continued)

43.1. 211 Access to Community Information and Referral (Continued)

43.1.2. Service Requirements and Conditions (Continued)

- F. The Federal Communications Commission (FCC) has ordered that certain 211 numbers be assigned for national purposes and certain uses. As requests are submitted by qualifying entities for 211 numbers assigned for national use, the Company will update the Tariff accordingly and inconsistent commercial use of such numbers shall be discontinued according to the following provisions.

Use of 211 Service is subject to possible recall of the 211 code by the NANP (North American Numbering Plan) Administrator for national use. The 211 subscriber must, prior to provisioning of the service, sign a written acknowledgement of this condition and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 97-51 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 211 codes. If a recall is effected by the NANP Administrator, the Company will work with all 211 subscribers affected by such recall to transfer their service arrangements, if technically and economically feasible at the time, to an abbreviated dialing arrangement, and if not feasible, to a seven-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

- G. The 211 Service is provided where facilities permit.

- H. 211 subscribers should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach information services provided by dialing a 211 number. Charges for calls to the 211 number made from cellular end users will be billed to the cellular company. This may require the 211 subscriber to enter into a contractual agreement with the cellular company to provide 3-digit access service and the billing associated with the service.

- I. 211 subscribers should work separately with competitive local exchange companies to ascertain their end user customer will be able to reach information service provided by dialing a 211 number. The CLEC company will bill charges for calls to the 211 number made from CLEC end users. This may require the 211 subscriber to enter into a contractual agreement with the CLEC company to provide 3-digit access service and the billing associated with the service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

43. ABBREVIATED DIALING (Continued)

43.1. 211 Access to Community Information and Referral (Continued)

(T)

43.1.2. Service Requirements and Conditions (Continued)

(N)

J. 211 Service will be provided under the following conditions:

1. For network sizing and protection, each 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 211.
2. The customer will subscribe to adequate telephone facilities initially, and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 211 Dialing service.
3. The Company report of the number of local calls completed to each 211 number will serve as the sole document upon which remittance will be made.
4. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
5. The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of an resulting directly or indirectly from the Service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
6. Suspension of 211 Service is not applicable for the service.
7. When 211 Service is disconnected all remittance money due to the 211 subscriber may be credited or applied to the final bill issued for the recurring charges associated with this Tariff.
8. If a 211 subscriber discontinues subscription to 211 Service, the 211 number will be disconnected and reassigned according to the conditions defined in A. preceding. Upon the termination of 211 Service, the 211 number may be reassigned after 60 days.

(N)

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PURSUANT TO 807 KAR 5.011,  
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BY: Stephan D. Bell  
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43. ABBREVIATED DIALING (Continued)

43.1. 211 Access to Community Information and Referral (Continued)

43.1.2. Service Requirements and Conditions (Continued)

J. 211 Service will be provided under the following conditions: (Continued)

9. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the 211 subscriber utilized, directly or indirectly, with the 211 Service which fails to comply with regulations and conditions set forth herein, upon five (5) days notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.
10. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 211 number. If requested by the Company, the 211 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service.
11. A written notice will be sent to any 211 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

K. If a pre-recorded announcement is utilized by the 211 subscriber, the following conditions apply:

1. The 211 subscriber will provide announcements. The Company will provide only the delivery of the call.
2. 211 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 211 subscriber from sponsoring the same or similar announcement or recorded program service.
3. The provision of access to the 211 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and requirements of the local exchange network.
4. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
5. The 211 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.

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BY: *Stephen D. Bell*

EFFECTIVE DATE: August 16, 2001

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Little Rock, Arkansas



43. ABBREVIATED DIALING (Continued)

43.1. 211 Access to Community Information and Referral (Continued)

43.1.2. Service Requirements and Conditions (Continued)

- L. The Company will take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.
- M. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.
- N. The 211 Service subscriber must be located within the principle exchange of the Basic Local Calling Area in which he subscribes to 211 Service.

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OF KENTUCKY  
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PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

43. ABBREVIATED DIALING (Continued)

43.1. 211 Access to Community Information and Referral (Continued)

43.1.3. Rates and Charges

A. Application of Rates

1. Nonrecurring charges shall apply for each 211 number per local calling area.
2. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
3. Applicable service order charges as specified in Section S4 of this Tariff will apply, in addition to the following rates.

B. Charges applicable to the 211 Service Subscriber:

1. Establishment of 211 Service, per 211 Service number,  
Per Central Office

Nonrecurring  
Charge  
\$389.90

2. Central Office Activation  
Per Central Office

150.00

3. Change of Point -to Number by Subscriber  
Per Central Office

13.50

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

43. ABBREVIATED DIALING (Continued)

43.2 511 Access to Travel Information Services

43.2.1. General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with ALLTEL Kentucky, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from ALLTEL in ALLTEL Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the Basic Local Calling Area defined in this Tariff, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D. This service is subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in this Tariff apply.
- G. Directory Listings may be provided for 511 at rates and regulations at no charge.
- H. Access to 511 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

- I. The 511 subscriber is restricted from selling or transferring the 511 code to any unaffiliated entity, either directly or indirectly.

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OF KENTUCKY  
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SECTION 9 (1)

BY: Stephan Bue  
SECRETARY OF THE COMMISSION

43. ABBREVIATED DIALING (Continued)

43.2 511 Access to Travel Information Services (Continued)

43.2.1. General (Continued)

- K. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.
- L. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in Section 30.
- M. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

(T)

43.2.2. Service Requirements and Conditions

- A. All requests for 511 must be submitted in writing to the Kentucky Public Service Commission. The Commission will allocate the 511 code in the specified Basic Local Calling Areas based upon requirements and/or standards established by the FCC.
- B. Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.
- C. The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

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43. ABBREVIATED DIALING (Continued)

43.2. 511 Access to Travel Information Services (Continued)

43.2.2 Service Requirements and Conditions (Continued)

- D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections A3. and A4., of this Tariff will apply.
- E. The 511 Dialing Service is provided where facilities permit.
- F. The 511 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach travel information services provided by dialing 511.
- G. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach travel information services provided by dialing 511.
- H. 511 will be provided under the following conditions.
1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.
  2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 511 Dialing Service.
  3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
  4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander subject to applicable state laws. (T)
  5. Suspension of 511 as covered in Section 9 of this Tariff is not applicable for this service. (T)
  6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 511 number. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

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ISSUED BY: Vice President, State Government Affairs.  
Little Rock, Arkansas

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BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

43. ABBREVIATED DIALING (Continued)

43.2 511 Access to Travel Information Services (Continued)

43.2.2. Service Requirements and Conditions (Continued)

H. 511 will be provided under the following conditions. (Continued)

7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
- I. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.
  1. The 511 subscriber will provide announcements. The Company will provide only the delivery of the call.
  2. 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.
  3. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
  4. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
  5. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- J. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment not on equipment owned or leased by the subscriber.

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43. ABBREVIATED DIALING (Continued)

43.2. 511 Access to Travel Information Services (Continued)

43.2.3. Rates and Charges

A. Application of Rates

1. A Service Establishment charge shall apply per basic local calling area.
2. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.
3. Applicable service order charges as specified in Section 27 of this Tariff will apply, in addition to the following rates. (T)
4. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic local calling area.

B. Charges applicable to the 511 Service Subscriber:

	Nonrecurring Charge	
1. Establishment of 511 Service, per 511 Service number, Per Central Office	\$389.90	(T)
2. Central Office Activation Per Central Office	150.00	
3. Change of Point -to Number by Subscriber Per Central Office	13.50	

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43. ABBREVIATED DIALING (Continued)

43.3. 711 Dialing Code for Telecommunications Relay Service (TRS)

(M)

43.3.1. General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay serviced entities as a toll free call. Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, assigned 711 dialing code for nationwide access to TRS entities to be implemented not later than October 1, 2001.
- B. 711 is available from ALLTEL in ALLTEL Territory only. To provide access to 711 to end users in a independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C. This service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E. This service is subject to limitations and use of service as stated in Section 2 of this Tariff.
- F. Directory Listings may be provided for 711 at no charge.
- G. Access to 711 is not available to the following classes of service:
  - Hotel/Motel/Hospital Service (toll call only)
  - 1+
  - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Cellular – Type 2A

In addition, operator assisted calls to the 711 will not be completed.

- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect of the power to direct or cause the direction of the management and policies of an entity whether through the ownership of voting securities, by contract, or otherwise.

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43. ABBREVIATED DIALING (Continued)

43.3. 711 Dialing Code for Telecommunications Relay Service (TRS) (Continued)

(M)

43.3.2. Service Requirements and Conditions

- A. Requests for 711 Dialing Code must be submitted in writing to the Kentucky Public Service Commission, for the assignment of the 711 code, as specified per the Federal Communications Commission in Common Carrier Docket 92-105.
- B. The Company will provision the TRS entity's request within a reasonable time, given the complexity of the order. If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.
- C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulation entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the Telecommunications relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- E. The 711 Dialing Code is provided where facilities permit.
- F. TRS entity should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach Telecommunications relay services provided by dialing 711.
- G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach Telecommunications relay services provided by dialing 711.

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43. ABBREVIATED DIALING (Continued)

43.3. 711 Dialing Code for Telecommunications Relay Service (TRS) (Continued)

(M)

43.3.2. Service Requirements and Conditions (Continued)

H. 711 Dialing Code will be provided under the following conditions:

1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.
2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.
3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.
4. The TRS entity is responsible for, and shall indemnify, protect, defend, and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander.
5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.
6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

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43. ABBREVIATED DIALING (Continued)

43.3. 711 Dialing Code for Telecommunications Relay Service (TRS) (Continued)

(M)

43.3.2. Service Requirements and Conditions (Continued)

- I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.
  1. The TRS entity will provide announcements. The Company will provide only the delivery of the call.
  2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
  3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, by not limited to, the recorder-announcement equipment located on the TRS entity's premises.
  4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.
- J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

43.4. Telecommunications Relay Service

43.4.1. General

- A. Telecommunications Relay Service (TRS) is a statewide telecommunications relay system that enables hearing- or speech-impaired persons using TDDs or similar devices to communicate freely with the hearing population not using TDDs and vice versa.
- B. Using a TDD, a hearing- or speech-impaired person can complete a call to a hearing person by dialing the three digit local dialing arrangement to access the relay center. A relay center attendant received the TDD call and then places a voice call to the hearing party. The attendant relays the typed TDD message by voice to the hearing party and then relays the hearing party's voice message into a typed format back to the hearing- or speech-impaired person's TDD. Or in the reverse, a hearing person could call the relay center to have their voice message relayed to a hearing or speech-impaired person via the relay center attendant.

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**43. ABBREVIATED DIALING (Continued)**

**43.4. Telecommunications Relay Service (Continued)**

**43.4.1. Telecommunications Relay Service (Continued)**

- A. TRS provides service on a 24 hour per day, seven days per week basis.
- B. The TRS and TDD Program surcharge shall be identified as a one-line item on customer's bills as follows: "Kentucky Telecommunications Relay Service Surcharge".

**43.4.2. Regulations**

- A. Where the Company transmits messages through the Kentucky Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving, or delivering messages by telephone, TDD, or any other instrumentality over the facilities of the Company, connecting utilities or through the Kentucky Relay Center, in the absence of gross negligence or willful misconduct.
- B. In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge shall be assessed on all access lines to which the Federal End User Access Line Charge applies and served by this Company. Federal End User Access lines include Multiparty Service, Semi-Public Service, Business Single Line and Residence Single Line Service, and each individual line or trunk for business and Residence Multiline and Centrex CO-like services. This surcharge applies regardless of whether or not the access line uses the Kentucky Relay Service.

**43.4.3. Surcharge**

- A. Telecommunications Relay Service Surcharge:
  - 1. Per Residence line, per month \$0.09 (I)
  - 2. Per Business line, per month \$0.09 (I)
- B. Telecommunications Devices for the Deaf Program Surcharge:
  - 1. Per Residence line, per month \$0.01
  - 2. Per Business line, per month \$0.01

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EXECUTIVE DIRECTOR

SECTION 44  
FIRST REVISED SHEET 1  
CANCELS ORIGINAL SHEET 1

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